



PERSONAL INDEPENDENCE PAYMENT

PIP Background

- PIP helps with some of the extra costs caused by long-term disability, ill-health or terminal ill-health.
- From 8th April 2013 DWP started to replace Disability Living Allowance for working age people with PIP.
- It's not paid because someone has a specific condition or disability, but looks at the functional impact of the condition on a person.
- PIP is available if you're in or out of work and is not means-tested or taxed.

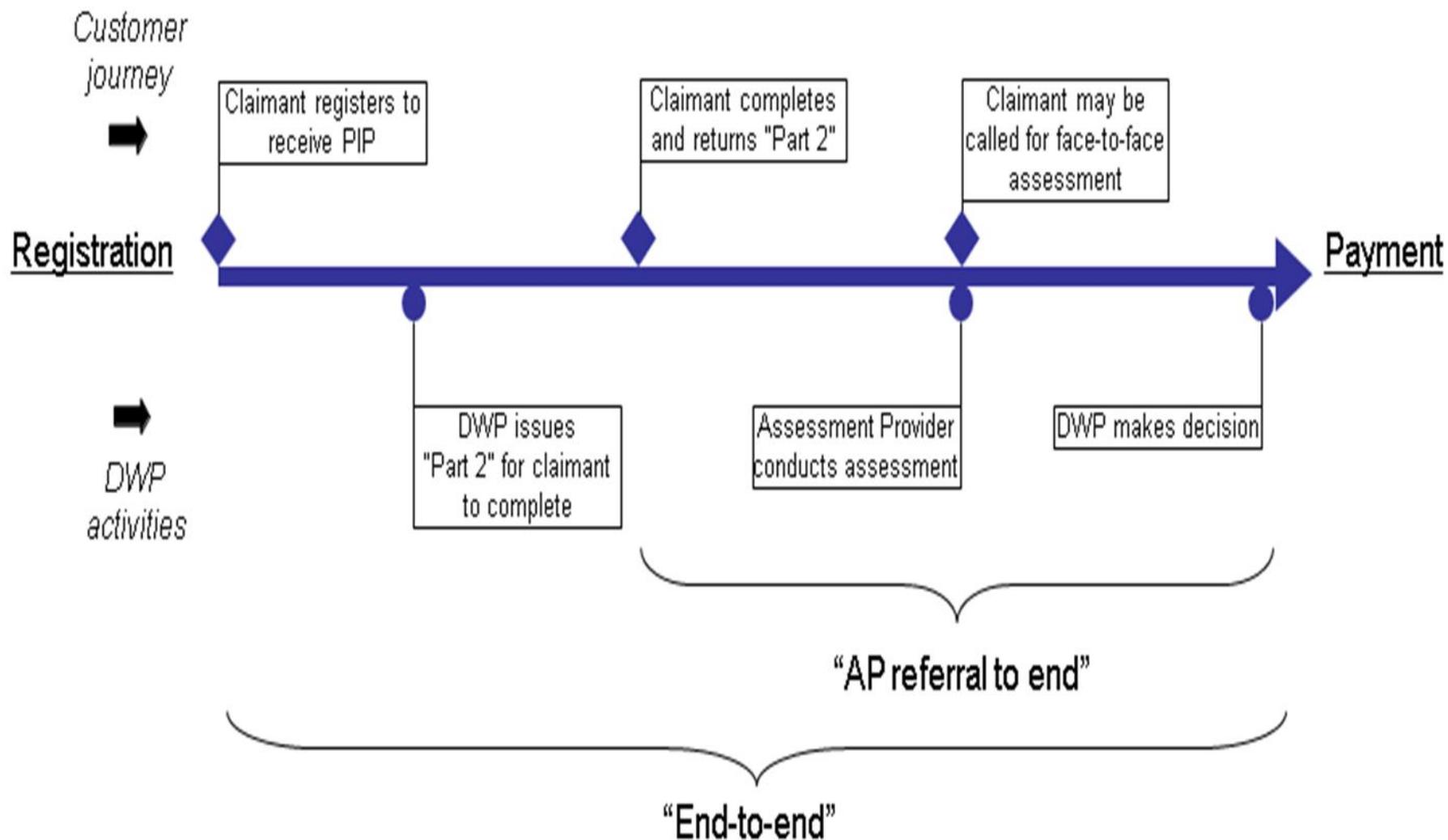
DLA to PIP Reassessment

- DWP have been inviting DLA working age claimants to claim PIP
- Only claimants whose 65th birthday was on or before 8th April 2013 will remain on DLA.
- They will also be invited if their fixed term DLA award was due to expire;
- If they were approaching age 16 (unless they were awarded DLA under the special rules for terminally ill people);
- If DWP received information about a change in care or mobility needs which meant their claim had to be renewed; or
- If the claimant chose to claim PIP instead of DLA.
- DLA will remain in payment while the PIP claim is being processed.

Assessment Criteria

Daily living component (activities 1-10)		Mobility component (activities 11-12)	
Standard rate = 8 points Enhanced rate = 12 points		Standard rate = 8 points Enhanced rate = 12 points	
Activity	Possible points	Activity	Possible points
1. Preparing food	0-8	11. Planning and following journeys	0-12
2. Taking nutrition	0-10	12. Moving around	0-12
3. Managing therapy or monitoring a health condition	0-8		
4. Washing and bathing	0-8		
5. Managing toilet needs or incontinence	0-8		
6. Dressing and undressing	0-8		
7. Communicating verbally	0-12		
8. Reading and understanding signs, symbols and words	0-8		
9. Engaging with other people face-to-face	0-8		
10. Making budgeting decisions	0-6		

PIP claimant journey



The initial claim

- Telephone: 0800 917 2222
- Textphone: 0800 917 7777
- British Sign Language (**BSL**) video relay service
- You can also write asking for a form
- PIP digital claim currently being developed
- Further info: <https://www.gov.uk/pip/how-to-claim>

PIP2 and Evidence

- PIP2 How your disability affects you form must be returned within 40 days.
- It is important that the claimant provides us with any supporting information they already have that explains how their condition affects them.
- We don't need to see general information about the condition – we need to know how the claimant is personally affected.
- The supporting information does not need to be recent but should be within the last 2 years and relevant to the claimant's current condition.
- DLA claimants can request the use of previous evidence held on their existing/past DLA claims.

PIP award

- Once a report has been completed by the Assessment Provider the claim is passed back to the DWP.
- The decision maker will look at all the evidence and make an award of PIP. The decision is based on the impact of the claimant's health condition or disability on their daily life and their ability to live independently.
- The length of award for PIP will be based upon each claimant's individual circumstances.
- The maximum award length is 10 years.
- We will send the claimant a letter giving a decision on the PIP claim and an explanation of how that decision has been reached.

Mandatory Reconsiderations (MR)

- Claimants who wish to dispute a decision on their PIP claim are required to ask DWP to reconsider the decision before lodging an appeal with Her Majesty's Courts and Tribunals Service.
- The MR decision will be by a new Decision Maker.
- A MR can be requested by phone or in writing.
- If a Third Party wishes to request a MR we must hold consent from the claimant.

Appeals

- If the claimant still disagrees with the decision, they have the right to appeal to an independent tribunal so that a hearing can take place where a tribunal will look at the claim again.
- The Tribunals Service is an executive agency of the Ministry of Justice and is a wholly separate organisation from the Department for Work and Pensions.
- If the claimant wants to appeal, they have one month from the date of the Mandatory Reconsideration letter to do so.

Award Reviews

- When the Department makes an award of PIP we tell most customers that we will contact them whilst they're getting PIP to review their award – to see if their needs have changed and to look at the amount they get. This information can be found in the decision notification.
- An award review form will be issued
- The form gives the claimant the opportunity to detail any changes in their ability to complete Daily Living and Mobility activities
- If a Case Manager is able to make a decision they will, however if they don't have enough information they will refer the case to the Assessment Provider