

Introduction to Social Welfare Advice & Welfare Benefits for Link Workers

This course will improve understanding of social welfare advice needs and the welfare benefits system, enabling better identification of those in need of advice and improved ability to support and refer social prescribing clients to advice and other services as needed.

This course will be delivered by the Bromley by Bow Centre and the Benefits Training Company through 3 x 2.5 hour live interactive training sessions.

Learning objectives

- To be able to identify signs that someone has a social welfare advice issue
- Build knowledge of the range of issues social welfare advice services can support
- Understand what a link worker can help with and what needs to be addressed by a trained social welfare advisor
- Understand how to make an effective referral to social welfare advice services
- Understand how the benefits system is structured and who can claim each of the benefits which make up the system
- Be able to complete a basic benefits check to ensure people are claiming their likely entitlements
- Know how to check that a benefits decision is correct and what to do if it is not

Training Dates

(online)

Thursday 7th October at 10:00-12:30

Thursday 14th October at 10:00-12:30

Thursday 21st October at 10:00-12:30

Participants will have access to 12 months free ongoing advice and support from the Benefits Training Company by email and phone.

Price: £145+VAT per person

Early bird rate (until 3rd September): £115+VAT

There are discounts available for groups of more than 3 learners. This training can also suit whole teams, such as social prescribing teams and primary care teams including, receptionists, care navigators, care coordinators, health and wellbeing coaches, community navigators, housing association staff and other similar roles.



Charity number: 1041653



Booking

Please [book here](#). To discuss how we might support your team or if you have any questions please email socialprescribingtraining@bbbc.org.uk