

IMPORTANT UPDATE

St Andrews Health Centre

A new contract for GP services at St Andrews Health Centre has been awarded to the Bromley by Bow Partnership, as the previous was coming to an end, a legally required formal process was underway to put in place a new contract for GP services which the organisation was already providing at St Andrews Health Centre.

The new contract that has been awarded to the Bromley by Bow Partnership also includes provision of services at **St Paul's Way Medical Centre** in Selsey Street.

The Bromley by Bow Partnership will therefore become the provider of both St Andrews and St Paul's Way practices from **1 November 2022**.

Changes to opening hours

The practice opening hours will be changing to 8.00am-6.30pm Monday to Friday. The practice will be closed on Saturday and Sundays.

Across Tower Hamlets, new arrangements are being put in place for access to primary care appointments on weekday evenings and Saturdays, to provide a consistent offer to all patients.

The service will be delivered from a number of GP practice sites in the borough, including St Pauls Way Medical Centre.

You can get further details from the practice on how to access these appointments

Do you need to do anything?

If you are a patient at St Andrews you **do not** need to do anything. You will remain registered with St Andrews Health Centre, unless you wish to register with a new practice. You can find a practice near you at Find a GP - NHS (www.nhs.uk)

Message from Bromley by Bow Health Partnership

We have been working for our local community for over 30 years. We will continue to work with our population health team and sister organisation - Bromley by Bow Centre, to improve health outcomes by taking a holistic approach. Our mission is to create healthy connected communities together.

Access and appointments system

As an existing patient of St Andrews Health Centre, you will be able to continue to see the same practice staff, including clinicians and management staff. We are promoting 'online consultations' for those that are able to use them, as an effective way of getting an appointment with the most appropriate member of our team suited to your health needs.

Please log onto our website www.bbhc.org.uk to access the link. We see patients face to face in addition to telephone consultations.

You can download the NHS App for free to access your medical records, results and request repeat prescriptions. Those who may have difficulty using online services will continue to be supported by our practice teams to either get online or be supported in the usual way.

Getting involved

Patients are an important voice in developing the work we do. To get involved or find out more contact lutfabegum1@nhs.net.

We have 'coffee mornings' on the first and third Thursday of every month (9:30am-11:00am) for patients and staff - do join us.

This information is available for translation, audio, large print and braille; please call 0800 952 0119 Monday – Friday between 9:00 – 5:00pm and use the reference code 1862492.



ST ANDREWS HEALTH CENTRE

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